



No Surprises Act- Good Faith Estimate

Roots to Branches Counseling Services
Molly Westfall, MA, LCPC, RPT
2100 Manchester road, Suite 503-1, Wheaton, IL, 60187
www.roots2branchescounseling.org
(630) 277-9437

No Surprises Act – Good Faith Estimate only for OUT OF INSURANCE NETWORK CLIENTS *(if you are using your insurance we me as a paneled provider, this does not yet apply to you).*

All my out of network counseling clients have a right to receive a Good Faith Estimate per federal law as of January 1, 2022.

A Good Faith Estimate enumerates the expenses you can reasonably expect to pay for your mental health care services provided by me and my counseling practice. The estimate is created based upon the information known at the time the estimate is first created. It does not include unknown or unexpected costs that may arise during treatment. It is possible you may incur more charges than the estimate enumerates if complications or special circumstances arise. If this happens, the federal law provides you a right to dispute your bill.

If you are billed for \$400 or more than your Good Faith Estimate, you have the right to dispute the bill.

You may contact me directly to if you are billed charges that exceed the Good Faith Estimate.

You can request for me to update your bill to match the Good Faith Estimate, request to negotiate the bill, or you may request information about financial assistance availability.

You also have the right to initiate a dispute resolution process with the U.S. Department of Health and Human Services (HHS). If you choose to use the dispute resolution process, you must start the dispute process within 120 calendar days from the date on the original bill.

There is a \$25 fee to use the dispute process.

If the dispute-reviewing agency agrees with you, you will be responsible for the amount provided on your Good Faith Estimate.

If the agency disagrees with your dispute and agrees with the fees charged by me that exceed the Good Faith Estimate, you will have to pay the higher amount charged.

To learn more visit www.cms.gov/nosurprises or call HHS at (800) 368-1019.

Your estimate is not a contract. You are not obligated to receive services from me. My office can provide you with alternative referrals at your request at any time.



Standard fees currently are as follows (please keep in mind if I am a paneled provider with your insurance company your copay will differ from the below fees).

*Please note, if I am out of network with your insurance I do have reduced fee options we can discuss and agree upon based on financial strain and special circumstances. Please inquire if this is your situation.

90791: Initial diagnostic evaluation – \$225

90837: 53-60 minute individual therapy – \$150

90834: 38-52 minute individual therapy – \$125

90832: 16-37 minute individual therapy – \$85

90846 or 90847: family therapy – \$150

Clinical Record Requests Admin Fee - \$25

GFE/Bill Dispute Fee - \$25